

Frequently Asked Questions

Case Management Seminars By Mullahy and Associates, LLC

Best in Class Case Management:
An Introduction to a Leading Edge Practice
Direct to Consumer Case Management:
An Entrepreneurial Prescription for Better Patient Outcomes

Visit www.nurse.com/events for complete information
or call 800-866-0919 or email ce@gannetthq.com.

I'm not a nurse. Can I attend the programs?

Yes. Any registered nurse or other licensed healthcare professional interested in learning about community-based case management or becoming a certified case manager should attend Best in Class Case Management. The Direct to Consumer Management is an **advanced** program and targets those who are already working as case managers or are certified case managers.

LPNs or LVNs should **not** attend these programs because the eligibility criteria established by the Commission for Case Management Certification require that applicants for the certified case manager (CCM) exam practice legally and independently without the supervision of another licensed professional.

How do I register?

Gannett Healthcare Group, Gannett Education, handles the registration for these programs. To register, please visit www.nurse.com/events, call 800-866-0919, or email ce@gannetthq.com.

Where do you offer the programs?

We currently offer these programs in New Jersey and New York and plan to add Texas, Long Island, and California to the 2010 schedule. Complete information is available at www.nurse.com/events.

Who provides the continuing education for these seminars?

Gannett Healthcare Group, Gannett Education, provides the CE contact hours for these seminars. CCM hours by Commission on Case Manager Certification will be available from Mullahy & Associates, LLC.

Do I need to attend the entire seminar to be awarded the contact hours?

Yes. **Attendance at the entire seminar is required to be awarded the contact hours.** If you arrive late or leave early, you may still attend the program (space permitting) but **will not be awarded the CE contact hours.**

Will the seminar prepare me to take the Case Manager Certification Exam?

Yes, the Best in Class Case Management will prepare you for the CCM exam. However, there are additional employment experience requirements established by the Commission for Case Manager Certification that you must also meet in order to be eligible take the exam.

For complete certification information contact the CCMC Certification Center.

CCMC Certification Center
PO Box 17009
St. Paul, MN 55117
Phone: 651-789-3744
Fax: 1-800-648 -1828
Email: support@ccmchelp.org
<http://www.ccmcertification.org/>

I lost my certificate. How do I obtain a new one?

Lost CE **contact hour** certificates are available from Nursing Spectrum Continuing Education, 800-866-0919 or email ce@gannetthq.com. Lost **CCM** certificates are available from Mullahy & Associates, LLC; <http://www.mullahyassociates.com>; 631-673-0406, info@mullahyassociates.com